

---

# Where should we go from here?

---

Roberto Zachmann

International Labour Organization



# Introduction

- 1. The Tunis Agenda for the Information Society requests that efforts should be made to *provide and share, among all stakeholders, knowledge and know-how, related to the design, implementation, monitoring and evaluation of e-strategies and policies*. It further calls for *information exchange, creation of knowledge, sharing of best practices, and assistance in developing multi-stakeholder and public-private partnerships*. This note seeks to develop the terms of reference of a generic internet based forum to achieve these aims.
- 2. We seek to develop these aims into practical actions to foster cooperation and knowledge sharing among economic and social policy makers and those of us dealing with the use of ICTs.



---

# Aims: The creation of a community of practice

- create a network of practitioners and to provide information about projects, programmes, policies, evaluations and other sources of know-how relating to the use of information and communication technologies to bolster economic growth.



# Basic requirements

- The data repository must be congenial, structured, and filtered.
- Users must be able to find *reliable* and *pertinent* information quickly.
- They must also be able to establish contacts with authors and authorities in the search for specific responses.
- Develop flexible dialogue spaces.



# Some critical actions

- development of communities of moderators and systems to filter information.
- Data must be classified.
- Authors of entries should be asked to summarise their entries, suggest how it should be classified and inform participants about the problems being solved and the context in which actions are undertaken.



# How will this exercise be successful?

- Intensive and continuous participation of academia, policy makers, solution providers and users
- Fluid and non intrusive moderation
- Quality control and checks for relevance
- Development of strong leaderships and networks
- **ACTIVE & RELVANT** participation

