

COURSE ON COMPETITION LAW AND CONSUMER PROTECTION.

(Activities CR.1.4 & CR.2.4.)

Organized by 4 Costa Rican universities with the support of the COMPAL Programme (<http://compal.unctad.org>) and the Costa Rican Competition and Consumer Protection Agencies  
Costa Rica, 8 - 15 March 2007

**Table No. 1: Summary of the lectures of the academic programme**

Hours	Thursday 08	Friday 09	Monday 12	Tuesday 13	Wednesday 14	Thursday 15
8:00 - 9:50	Opening Ceremony	3 <sup>rd</sup> Lecture on competition issues	4 <sup>th</sup> Lecture on competition issues	1 <sup>st</sup> Lecture on Consumer Protection issues	3 <sup>rd</sup> Lecture on Consumer Protection issues	7 <sup>th</sup> Lecture on Consumer Protection issues
9:50-10:10	Coffee break	Coffee break	Coffee break	Coffee break	Coffee break	Coffee break
10:10-12:00	1 <sup>st</sup> lecture on Competition issues	2 <sup>nd</sup> Group exercise session	5 <sup>th</sup> Lecture on competition issues	2 <sup>nd</sup> Lecture on Consumer Protection issues	4 <sup>th</sup> Lecture on Consumer Protection issues	8 <sup>th</sup> Lecture on Consumer Protection issues
12:00-13:00	Lunch	End of lectures for this day	Lunch	End of lectures for this day	Lunch	End of lectures for this day (CLOSING)
13:00-14:30	2 <sup>nd</sup> Lecture on competition issues		6 <sup>th</sup> Lecture on competition issues		5 <sup>th</sup> Lecture on Consumer Protection issues	
14:30-14:50	Coffee break		Coffee break		Coffee break	
14:50-16:15	1 <sup>st</sup> Group exercise session		7 <sup>th</sup> Lecture on competition issues		6 <sup>th</sup> Lecture on Consumer Protection issues	

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**Table No. 2: Detailed programme of the introductory course**

Hours	Thursday 08	Friday 09	Monday 12	Tuesday 13	Wednesday 14	Thursday 15
8:00 - 9:50	<p><b>8:00- 8:15</b> Registration of participants</p> <p><b>8:15-8:35</b> Opening statements.</p> <ul style="list-style-type: none"> <li>• UNCTAD</li> <li>• COMPAL</li> <li>• Swiss Authorities</li> <li>• MEIC (Costa Rican authorities)</li> <li>• Universities</li> <li>• CONAMAJ (Ministry of Justice - Costa Rica)</li> </ul> <p><b>8:35-9:05</b> Presentation of "Manual on the formulation of competition laws" Train for trainers document of UNCTAD.</p> <p>Hassan Qaqaya</p> <p><b>9:05-9:30</b> Challenges of the COMPAL Programme for 2007</p> <p>Ana María Alvarez</p>	<p>Vertical Restraints</p> <p>Prof. Patrick Krauskopf Prof. Simon Evenett</p>	<p>Abuse of Dominance</p> <p>Prof. Patrick Krauskopf Prof. Simon Evenett</p>	<p>Aspects ex-ante (and Para-aspects) of negotiations of the consumer protection scenario. Consumer protection principles in unfair competition and advertising. Information and consumers' defence. Psychological aspects of advertising and its effect on consumer protection decisions (techniques of advertising, cheating, comparative advertising and analyses of ads)</p> <p>Swiss Professor on Consumer Protection</p>	<p>Instances of consumer protection cases: jurisdictional protection of the consumers; administrative and criminal protection. The public defence of consumers' rights; alternative mechanisms to settle consumers' disputes; consumer protection institutions in Europe and Switzerland. Analysis of the evolution of Consumers' behaviour and attitudes</p> <p>Swiss Professor on Consumer Protection</p>	<p>Other specific issues:</p> <ol style="list-style-type: none"> <li>1.- Consumer law and financial services</li> <li>2.- Consumer law and information society Technologies (standard contracts entered into being by electronic means (INTERNET, telephone and credit card's new services)</li> </ol> <p>Swiss Professor on Consumer Protection</p>

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Hours	Thursday 08	Friday 09	Monday 12	Tuesday 13	Wednesday 14	Thursday 15
9:30-9:50	Opening lecture on Competition Law and Policy  Prof. Simon Evenett					
9:50-10:10	Coffee break	Coffee break	Coffee break	Coffee break	Coffee break	Coffee break
10:10-12:00	General introduction on competition law in Europe  Prof. Patrick Krauskopf Prof. Simon Evenett	2 <sup>nd</sup> Group exercise: Case study on vertical restraint  Hassan Qaqaya	Abuse of Dominance (II)  Prof. Patrick Krauskopf Prof. Simon Evenett	Consumer Protection in standard contracts: abusive clauses in standard contracts, right to avoid contractual effects, contracts come into being outside the commercial establishment.  Swiss Professor on Consumer Protection  Analysis of cases in Switzerland.	General aspects of consumer protection law:  - Introduction and general concepts - Consumer Protection Law Principles - the consumer law - Principles of the standard of proof. - The "Indubio" pro-consumer principle - Dynamic Standard of Proof. - Collective action  Swiss Professor on Consumer Protection	The role and importance of consumer associations (objectives, importance to disseminate guidelines for a responsible consumer and the like)  Swiss Professor on Consumer Protection
12:00-13:00	Lunch	End of lectures for this day	Lunch	End of lectures for this day	Lunch	End of lectures for this day (CLOSING)

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Hours	Thursday 08	Friday 09	Monday 12	Tuesday 13	Wednesday 14	Thursday 15
13:00-14:30	Horizontal agreements Prof. Patrick Krauskopf Prof. Simon Evenett		Merger Control Prof. Patrick Krauskopf Prof. Simon Evenett		Health protection and security within consumer law's scope: guarantee's regime to quality in goods and services, risk theory, objective and subjective liabilities.  Swiss Professor on Consumer Protection	
14:30-14:50	Coffee break		Coffee break		Coffee break	
14:50-16:15	1 <sup>st</sup> Group exercise: Case study on horizontal agreements  Hassan Qaqaya		Recommendations regarding effective competition laws in society: role of education and prevention by competition agencies. Deterrent effects of sanctions and fines.  Prof. Patrick Krauskopf Prof. Simon Evenett		Health protection and security within consumer law's scope: Specific cases: detecting defects in pharmaceutical products; "miracle products", ensuring quality of food; withdrawing products from the market, risky and dangerous goods and services  Swiss Professor on Consumer Protection	